

## Health Guarantee for Rough Cut Ranch Doodles

1. This guarantee covers health issues that may arise after the arrival of your puppy. This guarantee only covers puppies who are delivered, and have continually resided, within the United States and/or Canada.
2. Your puppy will arrive with the following have been completed by the breeder, Rough Cut ranch Doodles:
  - a. An extensive veterinary health check
  - b. Vaccination and deworming protocols have been followed
3. Days 1-14: If, within 14 days of arrival, your puppy is found to have a contagious disease, illness, or parasite, Rough Cut Ranch Doodles will provide you with reimbursement of reasonable and customary veterinary bills to treat such condition up to the purchase price of your puppy.
4. Year 1: If within one year from the date of your puppy's birth, your dog is found and certified by two duly licensed doctors of veterinary medicine of your choosing to have a congenital or hereditary condition which adversely affects the health of the dog, and if Rough Cut Ranch Doodles is notified within five business days of the first veterinarian's determination, Rough Cut Ranch Doodles will provide a replacement puppy of equivalent value or reimbursement of reasonable, documented, actually incurred veterinary expenses associated with such diagnosed condition up to the purchase price of your puppy.
5. Year 2: If between the first birthday and second birthday, your dog is found and certified by two duly licensed doctors of veterinary medicine of your choosing to have a congenital or hereditary condition which adversely affects the health of the dog, and if Rough Cut Ranch Doodles is notified within five business days of the first veterinarian's determination, Rough Cut Ranch Doodles shall issue a credit toward the purchase of another puppy in the amount of reasonable, documented, actually incurred veterinary expenses associated with such diagnosed condition up to fifty percent of the purchase price of your puppy or, if you choose, a reimbursement of such amounts up to twenty-five percent of the purchase price of your puppy.

6. The following are not covered by this guarantee:
  - a. Cost of regular veterinary care, food, medicine, supplements, training, grooming, cleaning, or other costs of raising and owning a puppy.
  - b. Injuries or accidents, including, but not limited to, ingestion of foreign matters, choking, falls, scrapes, bumps, bruises, bug bites, human inflicted injuries, run-aways, car related injuries, injuries, and illness or injury resulting from or related to veterinary procedures (e.g. spay or neuter procedures, tail docking, etc.).
  - c. Behavior, personality, or temperature traits including, but not limited to potty training, chewing, digging, etc.
  - d. Appearance, size, or other physical characteristics, breed standards, or aesthetic preferences.
  - e. Results of genetic testing
  - f. Hereditary diseases diagnosed more than 2 years after puppy's arrival.
  - g. Contagious illnesses or parasites that are diagnosed more than 14 days after puppy's arrival.
  - h. Hip dysplasia diagnosis in puppies that are overweight or over exercised.
7. You must fulfill these obligations, as explained herein, or this health guarantee will terminate and become null and void.
  - a. New puppy exam: You must have your puppy examined by a licensed veterinarian within two business days of the arrival of your puppy. A copy of their medical record from this examination must be sent to Rough Cut Ranch Doodles by email: [roughcutranchdoodles@gmail.com](mailto:roughcutranchdoodles@gmail.com) or faxed to 1-800-787-6025, within four days of the arrival of your puppy.
    - i. Regular Veterinary Care: You must visit a licensed veterinarian on a regular basis and ensure your dog receives proper health checkups and timely inoculations.
  - b. Appropriate exercise: All dogs need regular exercise and stimulation. You should speak to your veterinarian about the appropriate amount of exercise for your puppy at each stage of its life. You should be careful to avoid over-exercising your puppy during its growth period.

- c. **Healthy Diet:** Your puppy will arrive with information about the type of food it has been fed so far, and a small amount of that food. If you plan to transition to a new food, you should do so gradually to allow your puppy a chance to acclimate to the new food. You should follow a recommended nutritional program, including feeding only premium dog foods and veterinarian approved supplements. You should be careful not to under or over feed your puppy.
  - d. **No breeding:** Your puppy is intended to be a companion dog: do not breed your dog. If your dog is bred, this health guarantee shall terminate and become null and void. Your puppy should be spayed or neutered at an age deemed appropriate by your veterinarian.
8. How to file a claim
- a. If you have complied with the requirements in this guarantee and your puppy experiences a health issue that you may believe may be covered under this guarantee, you should notify Rough Cut Ranch Doodles immediately by emailing at [roughcutranchdoodles@gmail.com](mailto:roughcutranchdoodles@gmail.com) or calling at 360-609-1971. If possible, you should include a copy of the health records associated with your puppy's diagnosis and any other information you have about the health issue. After receiving the information you have provided, Rough Cut Ranch Doodles will work with you to obtain any additional information we need to review your claim. In case of severe knee, elbow or hip dysplasia, the radiograph should be permanently identified in the film emulsion with:
    - i. registered name
    - ii. name of veterinarian and/or hospital making the film
    - iii. date of radiograph takenFurthermore, the radiograph and report must meet the standard submission requirements of the Orthopedic Foundation for Animals.
  - b. Once Rough Cut Ranch Doodles has received all necessary documentation regarding the diagnosis and associated costs, your claim will be reviewed and determined whether and to what extent it is covered under this guarantee. Because of the detailed nature of the documentation needed to review these claims, this process can take several days to complete.

- c. Rough Cut Ranch reserves the right to, at any time during the claim review process, obtain an additional opinion by a veterinarian of Rough Cut Ranch's choosing to review any diagnosis submitted in connection with a claim under this guarantee.

9. Who can file a claim?

- a. Only the original purchaser of the puppy can file a claim under this guarantee. In other words, this guarantee is not transferable to any new owner.

Rough Cut Ranch Doodles \_\_\_\_\_

Date \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

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Purchaser \_\_\_\_\_

Date \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_